

In the claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

1. (Currently Amended) A communication services system operable with a plurality of human interpreters on a computer network having a provider computer, ~~and at least one user computer, and a plurality of interpreter computers, each interpreter computer having a manual input/output device for manual operation by a respective one of the human interpreters,~~ wherein the user computer is accessible by a first user and a second user, the first user and second user requiring ~~an~~ at least one of the human interpreters to facilitate communication with each other, comprising:

means for receiving and transmitting ~~audio and visual~~ information between the provider computer and the user computer, the information relating to a request for interpretive services; and

means for communication on the communication network with at least one of the plurality of interpreter computers ~~the interpreter being accessible via the provider computer;~~ ~~wherein the interpreter can receive a request from the first user for interpretation services for interpreting communications~~ between the first user and the second user.

2. (Currently Amended) A communication services system as claimed in claim 1, wherein the at least one user computer ~~communication services system~~ comprises a plurality of user computers, each of the plurality of user computers having means for receiving and transmitting ~~audio and visual~~ information between the provider computer and ~~the each other one of the plurality of~~ user computers, wherein ~~the~~ each of the plurality of user computers ~~are~~ is in electronic communication with each other and with the provider computer.

3. (Currently Amended) A communication services system as claimed in claim 2, ~~further comprising~~ wherein the plurality of user computers comprise a first user computer and a second user computer, wherein the first user computer and second user computer are contained within a single housing, the housing having a first side and a second side, the first user computer having a means for ~~receiving and transmitting~~ manual input/output of audio and visual information,

wherein the means for ~~receiving and transmitting~~ manual input/output of the audio and visual information for the first user computer resides on the first side of the housing and wherein the second user computer having a means for ~~receiving and transmitting~~ manual input/output of audio and visual information, wherein the means for ~~receiving and transmitting~~ manual input/output of the audio and visual information for the second user computer resides on the second side of the housing, and wherein the system is configured to allow the first user to access ~~accesses~~ the first user computer and at the same time that the second user is able to access ~~accesses~~ the second user computer.

4. (Canceled)
5. (Canceled)
6. (Canceled)
7. (Canceled)
8. (Canceled)
9. (Canceled)
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11. (Canceled)
12. (Canceled)

13. (Currently Amended) A communication services system as claimed in claim 1 30, wherein the user computer comprises a housing, the housing having a first side and a second side, further comprising a first display means and a first input means for audio and visual information, the first display means and first input means residing on the first side of the housing, and a second display means and a second input means for audio and visual information, the second display means and a second input means residing on the second side of the housing, and wherein the system is configured to allow the first user to access the first side of the housing of the user computer and the second user to access ~~accesses~~ the second side of the housing of the user computer.

14. (Currently Amended) A communication services system as claimed in claim 1,

wherein at least one of either the provider computer, and the user computer, or interpreter computer comprises a hand-held device.

15. (Currently Amended) A communication services system as claimed in claim 14, the at least one of either provider computer, and user computer, or interpreter computer being selected from the group consisting of portable telephones, personal appointment managers, a Palm Pilot, and a personal communication device.

16. (Withdrawn)

17. (Withdrawn)

18. (Previously Presented) A communication services system as claimed in claim 2, wherein the user computers each comprise a hand-held device.

19. (Canceled) A communication services system on a computer network having a provider computer and a user computer, the system comprising:

at least one interpreter, wherein the interpreter facilitates communication between a first user and a second user; and wherein the interpreter has a predefined set of service criteria;

means for operating the provider computer to receive a request for communication services from the first user via the user computer, the request for communication services including user-defined request criteria;

means for operating the provider computer to compare user-defined request criteria with the predefined set of service criteria; and

means for providing the interpreter to the user.

20. (Canceled) A communication services system as claimed in claim 19, wherein the user-defined criteria includes at least one a criteria selected from a group consisting of the communication services provider is within a specified geographic area, time required to commence services, estimated length of time for services, cost for services, age of interpreter,

and subject matter of intended communication.

21. (Canceled) A communication services system as claimed in claim 19, wherein the interpreter possesses a wireless communication device and is capable of providing communication services while translocating from one location to another.

22. (Currently Amended) A method for providing communication services on a computer network, the communication services being operable with a plurality of human interpreters, having a provider computer and a user computer, ~~the communication services having a plurality of interpreters,~~ wherein each of the plurality of human interpreters has a predefined set of service criteria, the method comprising:

receiving a request for communication services on the provider computer from a first user via the user computer, the first user requiring an at least one of the plurality of human interpreters to facilitate communication with a second user, the request for communication services including user-selected service criteria;

comparing, on the provider computer, user-selected service criteria with the predefined set of service criterion of the one of the plurality of human interpreters to determine a degree of match;

selecting ~~an~~ one of the plurality of human interpreters from the degree of match; ~~and providing, from the provider computer, the selected interpreter to the user, wherein the communication service provider facilitates communication between the first user and the second user~~

transmitting, from the user computer, information to be interpreted to the selected human interpreter; and

receiving, on the user computer, a response from the selected human interpreter, wherein the response is manually input by the selected human interpreter and corresponds to a interpretation of the transmitted information from the user computer.

23. (Previously Presented) A communication system as claimed in claim 21 ~~22~~, wherein

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the wireless device is selected from the group consisting of a cellular telephone, a handheld device, wireless laptop, or Palm Pilot.

24. (Currently Amended) A method as claimed in claim 22, further comprising producing a recordation of the communication service provided by the selected human interpreter.

25. (Currently Amended) A method as claimed in claim 22, wherein an image of at least one of the first user or second user is transmitted to the at least one of the plurality of human interpreters and an image of the selected human interpreter is transmitted to the user computer, further comprising digitally modifying for transmission on the computer network the image of at least one of the first user, the second user, and or the selected human interpreter.

26. (Currently Amended) A method as claimed in claim 22, further comprising transmitting the request for communication services to available human interpreters of the plurality of human interpreters.

27. (Canceled) A communication services system as claimed in claim 19, comprising a wireless communication device, wherein the interpreter utilizes the wireless communication device to provide communication services to the user while translocating from one location to another.

28. (Canceled) A communication services system as claimed in claim 19, wherein at least one of the provider computer and the user computer comprises a hand-held device.

29. (Canceled) A communication services system as claimed in claim 28, the provider computer and user computer being selected from the group consisting of portable telephones, personal appointment managers, a Palm Pilot, and a personal communication device.

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30. (New) A communication services system operable with at least one human interpreter for providing interpretation services on a computer network having a provider computer and a user computer to facilitate communications between first and second users, wherein each human interpreter has a predefined set of service criteria, the system comprising:

means for operating the provider computer to receive a request for communication services from the first user via the user computer, the request for communication services including user-defined request criteria;

means for operating the provider computer to compare user-defined request criteria with the predefined set of service criteria and to determine if a suitable match occurs between the user-defined request criteria and the predefined set of service criteria; and

means for providing interpretation services from the human interpreter to the first and second users if a suitable match is determined to occur.

31. (New) A communication services system as claimed in claim 30, wherein the user-defined criteria includes at least one criteria selected from a group consisting of the human interpreter is within a specified geographic area, time required to commence interpretation services, estimated length of time for services, cost for services, age of human interpreter, and subject matter of intended communication.

32. (New) A communication services system as claimed in claim 30, wherein the interpreter possesses a wireless communication device and is capable of providing communication services while translocating from one location to another.

33. (New) A communication services system as claimed in claim 30, comprising a wireless communication device, wherein the human interpreter utilizes the wireless communication device to provide communication services to the first and second user while translocating from one location to another.

34. (New) A communication services system as claimed in claim 30, wherein at least

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one of the provider computer and the user computer comprises a hand-held device.

35. (New) A communication services system as claimed in claim 34, the provider computer and user computer being selected from the group consisting of portable telephones, personal appointment managers, a Palm Pilot, and a personal communication device.

36. (New) A communication services system as claimed in claim 1, wherein the input/output device is a keyboard.

37. (New) A method for providing communication services as claimed in claim 22, wherein the interpretation services provided from the human interpreter is selected from the group consisting of sign language and auditory information.